

COMPREHENSIVE FINANCIAL MANAGEMENT SYSTEM (CFMS)

CFMS Circular – 2

Dt. 04.04.2018

Comprehensive Financial Management System (CFMS) is launched on 02.04.2018 and currently being stabilized. One of the main objectives of CFMS, in addition to establishing a Single Source of Truth, is to promote efficiency and effectiveness in public financial management activities. APCFSS is the nodal agency for the implementation, sustenance and support of the CFMS program. Towards this, APCFSS aims at providing seamless services to all the users of CFMS in a structured and focused manner. Every effort has been made to address the requirements of all the diversified departments and individuals. However, during the course of operationalization, users have been reporting issues. While some issues require a change to the design, majority of the issues are related to understanding, adoption, data related and above all patience. Attention, of all the HODs and users is invited to GO MS 40, wherein the Help Desk and issue resolution process is explained in detail. Based on the issues reported so far, the following resolutions and clarifications are being provided and all departmental users are required to make sure that they understand and disseminate the information to all users.

S.No.	Issue Reported	Requirement/Clarification
1	Missing DDO – HOA Mapping/ Department – DDO Mapping:	Communicate the Service name – HOA – Department and DDO code to APCFSS for Mapping, through Help Desk
2	Non Acceptance of DDs in OTC Payments by SBI	The issue is taken up with the SBI and it is a local problem of SBI. SBI has assured that it would be resolved immediately. For any future resolution of similar issues SBI Help Desk @ 9030735699/9100105060 may be contacted.
3	Delay in Payment of Pension and salary Bills	It is more due to transition issues - transition to new financial year and transition to a new system. The data received from legacy system was heterogeneous and was required to be filtered for unwarranted special characters, wrong IFSC codes, non-existent banks etc. However, we could overcome these clean up issues and complete the payments successfully.
4	Login issues	The logins of the users are locked. They would be released as and when the HR related data is confirmed by respective HODs duly mapping each employee with respective departmental org units.

Chief Executive Officer